

AUSTIN NIELSON

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PROFESSIONAL SUMMARY

CompTIA Security+ certified professional with intensive cybersecurity bootcamp training and hands-on experience using industry-standard security tools including Splunk, Metasploit, Wireshark, and Nmap. Completed advanced security challenges in threat detection, incident response, malware analysis, and network forensics. Leveraging 7+ years of physical security experience with strong foundation in access control, monitoring, and incident documentation. Eager to transition technical skills and security mindset into an IT role.

PROFESSIONAL EXPERIENCE

Courtesy Clerk | Safeway, Alamo, CA | November 2024 - May 2025

- Maintained operational efficiency in fast-paced retail environment while pursuing cybersecurity career transition
- Demonstrated attention to detail and adherence to protocols in customer service operations
- Collaborated with team members to ensure smooth checkout operations and positive customer experience

Event Security Officer | Professional Event Services, Vallejo & Fairfield, CA | May 2022 - October 2022

- Ensured public safety at large-scale events through comprehensive security monitoring and incident prevention
- Conducted scheduled security assessments and documented observations via mobile device for real-time reporting
- Responded to security incidents and coordinated with event management to maintain safe environment for attendees

Security Officer | PalAmerican Security, San Leandro, CA | April 2021 - April 2022

- Protected construction site assets through vigilant perimeter monitoring and unauthorized access prevention
- Utilized mobile reporting systems to maintain accurate digital logs for client review and audit compliance
- Verified credentials and monitored access points to maintain controlled security environment for contractors

Security Officer | Forbes Security, San Ramon, CA | September 2020 - March 2021

- Provided visible security presence in high-traffic retail environment, deterring criminal activity through proactive patrols
- Documented security incidents and safety hazards using digital photography for comprehensive reporting
- Maintained continuous communication with supervisors and property management to address security concerns

Security Officer | A1 Protective Services, San Leandro, CA | July 2020 - August 2020

- Secured active construction site through systematic perimeter patrols and security monitoring
- Leveraged mobile technology to submit real-time digital incident reports and daily activity logs
- Developed positive relationships with neighboring residents to enhance situational awareness and threat detection

Security Officer | FPK Security, San Leandro & San Jose, CA | May 2015 - March 2020

- Managed access control and perimeter security for high-value logistics facilities (Estes, R+L Trucking), conducting credential verification for all personnel and commercial vehicles
- Maintained detailed security logs documenting vehicle movements, driver credentials, and cargo tracking to ensure chain of custody integrity
- Conducted comprehensive facility patrols including fence line inspections and security vulnerability assessments
- Served as primary point of contact with local law enforcement for incident response and security breach investigations
- Enforced security policies and trespass protocols to maintain facility integrity and prevent unauthorized access

EDUCATION & TRAINING

Fullstack Academy - Cybersecurity Analytics Bootcamp | June 2024 - September 2024

Intensive full-time cybersecurity program focused on offensive and defensive security operations, threat analysis, and security tool proficiency.

- Networking Fundamentals: Mastered TCP/IP, DNS, DHCP protocols and network architecture concepts
- Incident Response: Executed incident response procedures following NIST Cybersecurity Framework guidelines
- SIEM Operations: Utilized Splunk for log analysis, threat detection, and security incident investigation
- Vulnerability Assessment: Conducted risk assessments using Nessus and provided remediation recommendations
- Threat Hunting: Applied MITRE ATT&CK; framework for proactive threat identification and analysis

TECHNICAL SKILLS

Security Tools: Metasploit, Snort, Splunk, Nmap, Wireshark, Burp Suite, SIEM, EDR, IDS/IPS, OSINT

Networking: Firewalls, TCP/IP, DNS, DHCP, Network Traffic Analysis, Active Directory

Operating Systems: Linux, Windows, Virtual Machines, Cloud Native APIs

Programming: Python, Bash, PowerShell, Scripting, Command Line

Frameworks: NIST Cybersecurity Framework, MITRE ATT&CK;

Certifications: CompTIA Security+ (Active)

TECHNICAL PROJECTS & TRAINING

LetsDefend.io Security Challenges

Completed Advanced Security Challenges: Google Cloud Incident Analysis, Phishing Analyzer, c10p Malware Investigation, PCAP Network Analysis, Malicious AutoIT Detection, Java Shellcode Analysis, Obfuscated JavaScript Investigation, VoIP Security, BioTech Ransomware Response, PowerShell Keylogger Detection, Sigma Rule Development, Royal Ransomware Analysis

Specialized Training Modules:

- SOC Member Operations and Workflow
- Virtualization and Cloud Security Architecture
- Understanding Types of Cyber Attacks and Attack Vectors
- Threat Hunting with Firewall Log Analysis
- CompTIA Security+ Core Concepts and Implementation