

# KENDALL GONZALEZ RODRÍGUEZ

Bachelor of Computer Systems Engineering

✉ Kendallgr21@gmail.com

☎ +506 85085738

📍 Grecia, Costa Rica

## SUMMARY

---

Systems Engineering graduate with experience in accounts payable operations, expense auditing, customer support, and process resolution within multinational environments. Skilled in SAP, Concur, Excel, and issue resolution with strong English communication abilities and a technical background.

## EXPERIENCE

---

### Expense report auditor (S4) | 2024 - 2025

Publicis Lion Re:Sources

- Investigated and resolved invoice and expense report discrepancies through cross-functional communication with employees and vendors.
- Reviewed and audited employee expense reports in compliance with company policies.
- Resolved invoice and reimbursement discrepancies using SAP and Concur platforms.
- Collaborated with internal teams to improve issue resolution and processing efficiency.

### Independent and IT Technician | 2022-2023

CitiCinemas

- Assisted in both cashier operations and basic IT troubleshooting for systems, peripherals, and theater equipment.

## EDUCATION

---

### Bachelor's Degree in Computer Systems Engineering

Universidad tecnologica Costarricense (UTC).

### English for Customer Service

Instituto Nacional de Aprendizaje (INA)

## Technical Skills

- SAP
- Concur
- Microsoft Excel
- Oracle Apex
- C#
- Java
- HTML/CSS/PHP

## Professional Skills

- Problem Solving
- Attention to Detail
- Process Improvement
- Team Collaboration
- Communication

## LANGUAGES

---

- ORAL AND WRITTEN ENGLISH